# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

### FORM 8-K

# CURRENT REPORT Pursuant to Section 13 OR 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): December 14, 2022

| <b>DELTA AIR LINES, INC.</b>   |   |
|--|---|
| (Exact name of registrant as specified in its charter)   |   |
| 001-05424  | 58-0218548  |
| (Commission<br>File Number)  | (IRS Employer<br>Identification No.)  |
| P.O. Box 20706, Atlanta, Georgia 30320-6001 (Address of principal executive offices)   |   |
| rant's telephone number, including area code: (404) 715  | 5-2600  |
| Registrant's Web site address: www.delta.com   |   |
| g is intended to simultaneously satisfy the filing obligat   | tion of the registrant under any of the following   |
| r the Securities Act (17 CFR 230.425) the Exchange Act (17 CFR 240.14a-12) the 14d-2(b) under the Exchange Act (17 CFR 240.14d- the 13e-4(c) under the Exchange Act (17 CFR 240.13e- the securities are introduced to Section 12(b). 6th Act   | 4(c))   |
| <u> </u>   |   |
| DAL  | Name of each exchange on which registered New York Stock Exchange   |
| erging growth company as defined in Rule 405 of the St. 12b-2).  Representation of the Exchange Act.   The service of the | Emerging growth company $\square$   |
|  | (Exact name of registrant as specified in its charter)  001-05424 (Commission File Number)  P.O. Box 20706, Atlanta, Georgia 30320-6001 (Address of principal executive offices)  rant's telephone number, including area code: (404) 71: Registrant's Web site address: www.delta.com g is intended to simultaneously satisfy the filing obligate of the Securities Act (17 CFR 230.425) the Exchange Act (17 CFR 240.14a-12) the 14d-2(b) under the Exchange Act (17 CFR 240.14d-11e 13e-4(c) under the Exchange Act (17 CFR 240.13e-11e-11e-11e-11e-11e-11e-11e-11e-11e- |

### Item 7.01 Regulation FD Disclosure.

As previously announced, Delta Air Lines, Inc. will host its Financial Outlook and Strategic Update in New York and via live webcast today. Materials to be used in conjunction with the event are furnished as Exhibit 99.1 to this Form 8-K.

In accordance with general instruction B.2 of Form 8-K, the information in this report (including the exhibit) that is being furnished pursuant to Item 7.01 of Form 8-K shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act, as amended, or otherwise subject to liabilities of that section, nor shall they be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, except as expressly set forth in such filing. This report will not be deemed an admission as to the materiality of any information in the report that is required to be disclosed solely by Regulation FD.

Statements made in this Form 8-K and Exhibit 99.1 that are not historical facts, including statements regarding our estimates, expectations, beliefs, intentions, projections, goals, aspirations, commitments or strategies for the future, should be considered "forward-looking statements" under the Securities Act of 1933, as amended, the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995. Such statements are not guarantees or promised outcomes and should not be construed as such. All forward-looking statements involve a number of risks and uncertainties that could cause actual results to differ materially from the estimates, expectations, beliefs, intentions, projections, goals, aspirations, commitments and strategies reflected in or suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to, the material adverse effect that the COVID-19 pandemic has had on our business; the impact of incurring significant debt in response to the pandemic; failure to comply with the financial and other covenants in our financing agreements; the possible effects of accidents involving our aircraft or aircraft of our airline partners; breaches or lapses in the security of technology systems on which we rely and of the data stored within them, as well as compliance with ever-evolving global privacy and security regulatory obligations; disruptions in our information technology infrastructure; our dependence on technology in our operations; our commercial relationships with airlines in other parts of the world and the investments we have in certain of those airlines; the effects of a significant disruption in the operations or performance of third parties on which we rely; failure to realize the full value of intangible or long-lived assets; labor issues; the effects of weather, natural disasters and seasonality on our business; changes in the cost of aircraft fuel; extended disruptions in the supply of aircraft fuel, including from Monroe Energy, LLC ("Monroe"), a wholly-owned subsidiary of Delta; failure or inability of insurance to cover a significant liability at Monroe's Trainer refinery; failure to comply with existing and future environmental regulations to which Monroe's refinery operations are subject, including costs related to compliance with renewable fuel standard regulations; our ability to retain senior management and other key employees, and to maintain our company culture; significant damage to our reputation and brand, including from exposure to significant adverse publicity or inability to achieve certain sustainability goals; the effects of terrorist attacks, geopolitical conflict or security events; competitive conditions in the airline industry; extended interruptions or disruptions in service at major airports at which we operate or significant problems associated with types of aircraft or engines we operate; the effects of extensive government regulation we are subject to; the impact of environmental regulation, including but not limited to increased regulation to reduce emissions and other risks associated with climate change, and the cost of compliance with more stringent environmental regulations; and unfavorable economic or political conditions in the markets in which we operate or volatility in currency exchange rates.

Additional information concerning risks and uncertainties that could cause differences between actual results and forward-looking statements is contained in our Securities and Exchange Commission filings, including our Annual Report on Form 10-K for the fiscal year ended December 31, 2021 and our quarterly Report on Form 10-Q for the quarterly period ended September 30, 2022. Caution should be taken not to place undue reliance on our forward-looking statements, which represent our views only as of the date of this Form 8-K, and which we undertake no obligation to update except to the extent required by law.

### Item 9.01 Financial Statements and Exhibits.

(d) Exhibits.

Exhibit 99.1 Financial Outlook & Strategic Update Presentation

Exhibit 104 The cover page from this Current Report on Form 8-K, formatted in Inline XBRL

### **SIGNATURES**

|           | 1                             | the registrant has duly caused this report to be signed on its behalf by the |
|-----------|-------------------------------|--|
| undersigr | ned hereunto duly authorized. |  |
|           |                               |  |

Date: December 14, 2022

DELTA AIR LINES, INC.

By: /s/ Daniel C. Janki
Daniel C. Janki

Executive Vice President & Chief Financial Officer







# Agenda

► Ed Bastian Chief Executive Officer 10:00 – 10:30am ET

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- Glen Hauenstein President 10:30 - 10:45am ET
- Dan Janki Chief Financial Officer 10:45 - 11:00am ET
- ► Q&A 11:00 - 12:00pm ET







### Safe Harbor

Statements made in this presentation that are not historical facts, including statements regarding our estimates, expectations, beliefs, intentions, projections, goals, aspirations, commitments or strategies for the future, should be considered "forward-looking statements" under the Securities Act of 1933, as amended, the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995. Such statements are not guarantees or promised outcomes and should not be construed as such. All forward-looking statements involve a number of risks and uncertainties that could cause actual results to differ materially from the estimates, expectations, beliefs, intentions, projections, goals, aspirations, commitments and strategies reflected in or suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to, the material adverse effect that the COVID-19 pandemic has had on our business; the impact of incurring significant debt in response to the pandemic; failure to comply with the financial and other covenants in our financing agreements; the possible effects of accidents involving our aircraft or aircraft of our airline partners; breaches or lapses in the security of technology systems on which we rely and of the data stored within them, as well as compliance with ever-evolving global privacy and security regulatory obligations; disruptions in our information technology infrastructure; our dependence on technology in our operations; our commercial relationships with airlines in other parts of the world and the investments we have in certain of those airlines; the effects of a significant disruption in the operations or performance of third parties on which we rely; failure to realize the full value of intangible or long-lived assets; labor issues; the effects of weather, natural disasters and seasonality on our business; changes in the cost of aircraft fuel; extended disruptions in the supply of aircraft fuel, including from Monroe Energy, LLC ("Monroe"), a wholly-owned subsidiary of Delta; failure or inability of insurance to cover a significant liability at Monroe's Trainer refinery; failure to comply with existing and future environmental regulations to which Monroe's refinery operations are subject, including costs related to compliance with renewable fuel standard regulations; our ability to retain senior management and other key employees, and to maintain our company culture; significant damage to our reputation and brand, including from exposure to significant adverse publicity or inability to achieve certain sustainability goals; the effects of terrorist attacks, geopolitical conflict or security events; competitive conditions in the airline industry; extended interruptions or disruptions in service at major airports at which we operate or significant problems associated with types of aircraft or engines we operate; the effects of extensive government regulation we are subject to; the impact of environmental regulation, including but not limited to increased regulation to reduce emissions and other risks associated with climate change, and the cost of compliance with more stringent environmental regulations; and unfavorable economic or political conditions in the markets in which we operate or volatility in currency exchange rates.

Additional information concerning risks and uncertainties that could cause differences between actual results and forward-looking statements is contained in our Securities and Exchange Commission filings, including our Annual Report on Form 10-K for the fiscal year ended December 31, 2021 and our Quarterly Report on Form 10-Q for the quarterly period ended September 30, 2022. Caution should be taken not to place undue reliance on our forward-looking statements, which represent our views only as of the date of this presentation, and which we undertake no obligation to update except to the extent required by law.





# Key Takeaway: Delta Executing Well Against Three-Year Plan



# Industry Demand Continues To Recover To Long-Term Trend







Revenue source: 1980 – 2021: Delta internal dataset; 2022 consensus forecast for industry growth (FaciSet 12/9/22) GDP source: 1980 – 2021: Bureau of Economic Analysis; 2022 SSP Global forecast (12/9/22)

# Constructive Industry Backdrop Reinforces Confidence In 2023

# Industry Capacity vs. 2019 Pre-Pandemic Analyst Estimates Post-Pandemic Capacity 25 pts lower than pre-COVID estimates in 2022 91% 2017 2018 2019 2020 2021 2022E

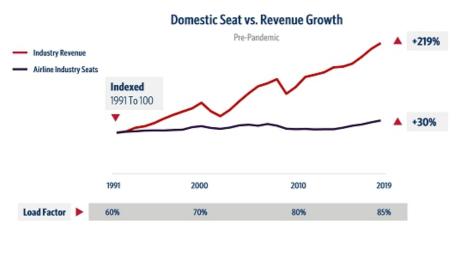
| Aviation supply  | Hiring and     | Pilot                     |
|------------------|----------------|---------------------------|
| chain delays     | training needs | constraints               |
| Rising input     | Limits on      | Dising cost of            |
| costs, including | industry       | Rising cost of<br>capital |

GDP 18 - 20% Higher vs. 2019



2022 nominal U.S. GDP sourced from FactSet economic estimates as of 12/9/2022
2017 - 2019 industry ASMs as a percent of 2019 sourced from U.S. DOTTIO0 Form 41
2020 - 2022 industry ASMs as a percent of 2019 sourced from Deutsche Bank and Wolfe pre and post-pandemic estimates

# Industry Demand Significantly Exceeded Seat Growth





A. Source: U.S. DOT T100 Form 41

### 2022 Performance Review



**Year One Results** 





### **Capital Markets Day Priorities**

| Run best-in-class operation                      | <br>Disciplined restoration, swift operational recovery from May/June challenges with <b>industry-leading full year performance</b>   |
|--|---|
| Strengthen brand and elevate customer experience | <br>NPS exceeding 2019, record SkyMiles and co-brand acquisitions and <b>premium products outperforming</b>                           |
| Extend competitive advantages                    | <br><b>Invested in our people</b> , grew hub share, opened generational airport facilities and formed new partnerships                |
| Restore financial performance                    | <br>Earnings and free cash flow <b>ahead of plan</b> ; unit costs higher on fuel, inflation and less canacity growth than anticipated |



Delta Capital Markets Day held on December 16, 2021

# Generating Meaningful Profitability





Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix  $^{\rm I}$  Last twelve months

### CHALLENGING OPERATING ENVIRONMENT

- Hired and trained 25,000 people<sup>1</sup>
- Invested in operation during unprecedented surge in demand
- Managing inflation including record jet fuel prices
- Navigating regional constraints

### **DELIVERING AHEAD OF EXPECTATIONS**

- 2H 2022 revenue surpassing 2019
- Meaningful profitability, leading the industry
- Positive free cash flow
- Record growth in premium and co-brand card
- Finishing year with momentum into 2023

# Strong Financial Outlook For 2023 And On Plan For 2024 Targets

|  | 2023E     | 2024E     |
|--|-----------|-----------|
| Revenue Growth<br>Year Over Year       | 15% - 20% | GDP+      |
| Operating Margin                       | 10% - 12% | 13% - 15% |
| Earnings Per Share                     | \$5-\$6   | >\$7      |
| Free Cash Flow                         | >\$2B     | >\$4B     |
| <b>Leverage</b><br>Adj, Debt / EBITDAR | 3x - 3.5x | 2x - 3x   |





Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix

# Strengthening Delta's Durable Competitive Advantages

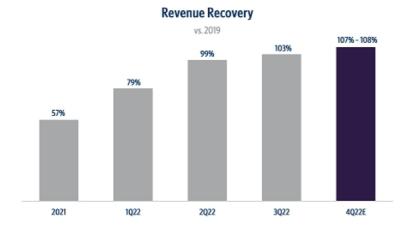


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<sup>1</sup>YTD Network System as of 12/11/2022 based on preliminary data: Peer set defined as DL, UA, AA and WN



# Strong Demand Environment Continues



Robust holiday demand and continued consumer strength

Corporate revenue steady at 80% recovered vs. 2019

Strong 1Q23 bookings with continued improvement expected in revenue vs. 2019

Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix

# Delivering On Long-Term Commercial Strategy

### 2022 Accomplishments Position Us To Extend Our Lead In 2023





EXPAND PREMIUM REVENUE



GROW LOYALTY ECOSYSTEM

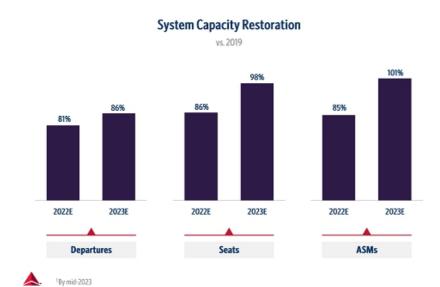






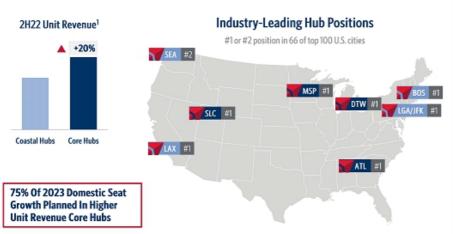


# Fleet Evolution Enables Efficient Capacity Restoration





# Restoring Domestic Capacity Through Core Hubs



### **2022 SHAPED BY UNIQUE OPPORTUNITIES** Prioritized coastal Protected local share hubs, securing leading in core hubs positions in largest revenue markets **CAPITALIZING ON STRENGTHS IN 2023** ■ Domestic growth to be ■ Leverage coastal focused in core hubs gateways and enhanced partnerships to grow Regional exposure less international than 5% of capacity



Note: Airport ranks based on U.S. DOT's 2Q22 DB1B report Based on July - November 2022 actuals

# Global Network Supported By Coastal Hubs And Leading JVs

Partner JVs Unlock Commercial Value And Create A Seamless Customer Experience







### virginallantic

### KSREAN AIR

### #1 U.S.-MEXICO MARKET SHARE

- Improved competitive position
- Access and scale to critical interior Mexico corporate markets

### #1 U.S.-SOUTH AMERICA NETWORK<sup>1</sup>

- JV allows access to 300+ destinations
- Opportunity to maximize ancillary businesses like cargo

### #1 U.S. COASTAL HUB POSITIONS

 Leading share in top revenue markets for connecting international travel (Los Angeles, New York City)

### GOLD STANDARD TRANSATLANTIC JOINT VENTURE

- Strategic position in LHR
- Supports Delta's largest ever Transatlantic footprint

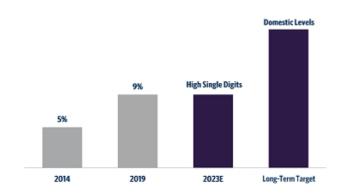
### LEADING TRANSPACIFIC JV

- ICN is a world-class gateway to Asia and the #1 connecting hub
- Unlocks access to nearly 100% of U.S.-Asia demand

Six South American countries in the JV

# Applying Proven Playbook To International

### International Margin



### RESHAPING GLOBAL NETWORK

- Coastal gateways drive international opportunity
- Growing our most profitable international franchise, Transatlantic, above 2019
- Leading Pacific connectivity via Seoul with developing Korean JV
- Accelerate LATAM JV to enhance Latin profitability

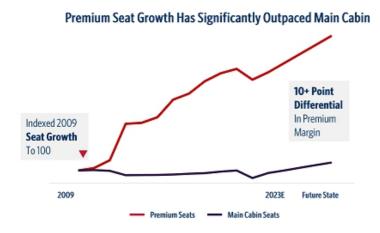
### **GROWING NEXT-GEN WIDEBODY FLEET**

- Larger gauge with 20% more premium seats
- Improved fuel efficiency
- Expanded cargo capability and lower unit operating costs



Note: Fleet metrics represent expected 2023 vs. 2019

# Elevating Customer Experience Through Premium Products And Service



### GROWING HIGH MARGIN PREMIUM PRODUCTS

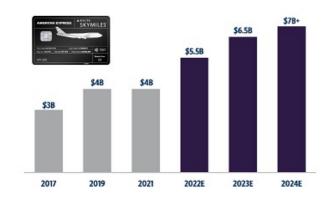
- Premium seat mix growing to 30% by 2024,
   +2 pts vs. 2019 and +21 pts vs. 2009
- Growth furthers customer segmentation
- Elevating international premium service
- Premium NPS 10 pts higher than Main Cabin
- Repurchase rate of 70%, with frequent flyers<sup>1</sup> repurchasing 85% of the time

Defined as taking 6+ trips per year

# Delta's Loyalty Ecosystem Drives High Margin Revenue



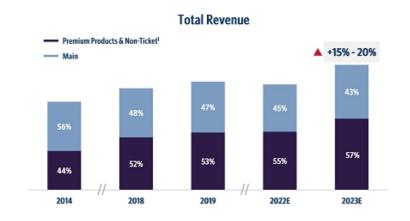
### American Express Remuneration To Delta



| Card & Spend   | Small           | Non-Air           |
|----------------|-----------------|-------------------|
| Growth         | Business        | Partnerships      |
| Premium<br>Mix | Personalization | Travel<br>Related |



# Continuing To Increase Revenue Diversification







<sup>1</sup>Non-Ticket includes loyalty program, MRO and other ancillary, cargo and travel-related services Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix



# Raising 4Q Earnings Guidance

|                  | 4Q22E           | Prior Guidance  |
|------------------|-----------------|-----------------|
| Revenue          | Up 7% - 8%      | Up 5% - 9%      |
| Operating Margin | 11%             | 9% - 11%        |
| EPS              | \$1.35 - \$1.40 | \$1.00 - \$1.25 |



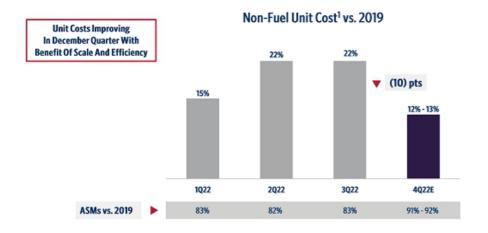






Revenue measured vs. 2019; ASMs, Non-fuel CASM in line with prior guidance; expected fuel price of approximately \$3.25 per gallon Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix

# Non-Fuel Unit Costs Improving In 4Q

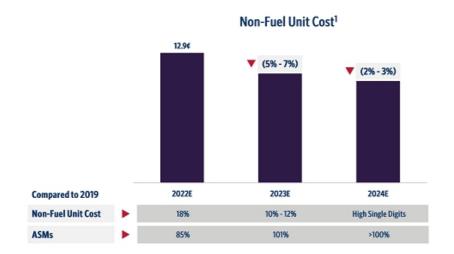






<sup>1</sup>Non-Fuel CASM excludes fuel and profit-sharing expense, includes ancillary business expense Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix

# 2023 Non-Fuel Unit Costs Expected To Decline 5% To 7% Year Over Year

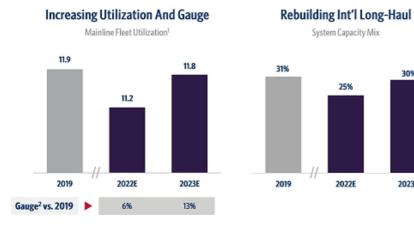


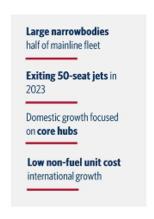




<sup>1</sup> Non-Fuel CASM excludes fuel and profit-sharing expense, includes ancillary business expense Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix

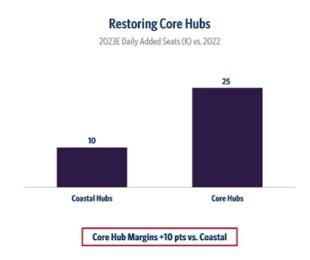
# Driving Operating Leverage With Lower-Cost Capacity Growth





1 As of December 7, 2022; Mainline utilization is a measure of the average number of daily hours each mainline aircraft is flown, calculated as daily block hours / flying mainline aircraft. Daily block hours are a measure of the time between boarding door closing to door open on arrival <sup>2</sup> System gauge is the average number of seats per departure

# Network Growth Focused In Cost Efficient, High-Margin Core Hubs















# Focused On Margin Improvement





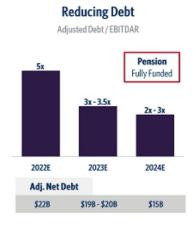


Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix

# Executing Against Three-Year Financial Plan

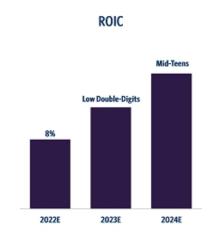






Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendix

# Delivering Long-Term Value Creation











<u>.</u>

Note: Adjusted for special items; non-GAAP financial measures reconciled in Appendi



# Appendix: Financial Guidance And Key Assumptions

| Guidance Metric      | 2022              | 2023           | 2024      |
|----------------------|-------------------|----------------|-----------|
| Revenue              | \$45.5B - \$45.6B | +15% - 20% YoY | GDP+ YoY  |
| Operating Margin     | 7.7%              | 10% - 12%      | 13% - 15% |
| Earnings Per Share   | \$3.07-\$3.12     | \$5-\$6        | >\$7      |
| Capital Expenditures | \$5.8B            | \$5.5B         | \$5B      |
| Free Cash Flow       | Positive          | >\$2B          | >\$4B     |
| Adj. Net Debt        | \$22B             | \$19B - \$20B  | \$15B     |

| Key Assumptions                    | 2023            |
|------------------------------------|-----------------|
| Real GDP                           | Flat vs. 2022   |
| Fuel Price Per Gallon <sup>1</sup> | \$3.00 - \$3.20 |
| Non-Operating Expense              | \$1.3B          |

| Total Fleet Count <sup>2</sup> | 2022  | 2023  |
|--------------------------------|-------|-------|
| Mainline                       | 902   | 969   |
| Regional                       | 367   | 325   |
| Total                          | 1,269 | 1,294 |

### **PROFIT SHARING FORMULA**

Delta's broad-based employee profit sharing program pays 10% of the company's adjusted annual profit to all eligible employees up to \$2.5 billion and 20% above that amount. Delta incurs employer taxes and other costs which add 2% to 2.5% at the 10% level and 3%to 4% at the 20% level.

Adjusted annual profit is calculated as the company's annual pre-tax income before profit sharing expense, special items and certain other items.



Fuel price guidance based on Brent at \$85 - \$90 per barrel, cracks at \$35 - \$40 per barrel, based on the last 30 trading day averages of the 2023 brent forward curve and spot jet cracks <sup>2</sup>Fleet count as of year end Note: All guidance metrics are adjusted for special items; non-GAAP financial measures reconciled in Appendix

Delta sometimes uses information ("non-GAAP financial measures") that is derived from the Consolidated Financial Statements, but that is not presented in accordance with accounting principles generally accepted in the U.S. ("GAAP"). Under the U.S. Securities and Exchange Commission rules, non-GAAP financial measures may be considered in addition to results prepared in accordance with GAAP, but should not be considered a substitute for or superior to GAAP results. The tables below show reconciliations of non-GAAP financial measures used in this update to the most directly comparable GAAP financial measures. Reconciliations may not calculate due to rounding.

Delta is not able to reconcile certain forward looking non-GAAP financial measures without unreasonable effort because the adjusting items such as those used in the reconciliations below will not be known until the end of the indicated future periods and could be significant.



35

Adjustments. These reconciliations include certain adjustments to GAAP measures, which are directly related to the impact of COVID-19 and our response. These adjustments are made to provide comparability between the reported periods, if applicable, as indicated below:

Restructuring charges. During 2020, we recorded restructuring charges for items such as fleet impairments and voluntary early retirement and separation programs following strategic business decision in response to the COVID-19 pandemic. During 2022, we recognized adjustments to certain of those restructuring charges, representing changes in our estimates. Restructuring charges in earlier periods include fleet and other charges, severance and related costs and other various items. Because of the variability in restructuring charges, adjusting for this item is helpful to investors to analyze our core operational performance

Loss on extinguishment of debt. This adjustment relates to early termination of a portion of our debt.

We also regularly adjust certain GAAP measures for the following items, if applicable, for the reasons indicated below:

MTM adjustments and settlements on hedges. Mark-to-market ("MTM") adjustments are defined as fair value changes recorded in periods other than the settlement period. Such fair value changes are not necessarily indicative of the actual settlement value of the underlying hedge in the contract settlement period. Settlements represent cash received or paid on hedge contracts settled during the applicable period.

Third-party refinery sales. Refinery sales to third parties, and related expenses, are not related to our airline segment. Excluding these sales therefore provides a more meaningful comparison of our airline operations to the rest of the airline industry.

Delta Private Jets adjustment. Because we combined Delta Private Jets with Wheels Up in January 2020, we have excluded the impact of Delta Private Jets from 2019 results for comparability.

MTM adjustments on investments. Unrealized gains/losses result from our equity investments that are accounted for at fair value in nonoperating expense. The gains/losses are driven by changes in stock prices, foreign currency fluctuations and other valuation techniques for investments in companies without publicly-traded shares. Adjusting for these gains/losses allows investors to better understand and analyze our core operational performance in the periods shown.

Aircraft fuel and related taxes. The volatility in fuel prices impacts the comparability of year-over-year financial performance. The adjustment for aircraft fuel and related taxes allows investors to better understand and analyze our non-fuel costs and year-over-year financial performance.

Profit sharing. We adjust for profit sharing because this adjustment allows investors to better understand and analyze our recurring cost performance and provides a more meaningful comparison of our core operating costs to the airline industry.



### Operating Income, adjusted

|   |    | Three Months Ended |    |               |    |                    |    |                                  |  |  |  |  |  |
|---|----|--------------------|----|---------------|----|--------------------|----|----------------------------------|--|--|--|--|--|
| (in billions)                             | 1  | March 31, 2022     |    | June 30, 2022 |    | September 30, 2022 |    | (Projected)<br>December 31, 2022 |  |  |  |  |  |
| Operating Income                          | \$ | (0.8)              | \$ | 1.5           | \$ | 1.5                | \$ | ~1.5                             |  |  |  |  |  |
| Adjusted for:                             |    |                    |    |               |    |                    |    |                                  |  |  |  |  |  |
| Restructuring charges                     |    | (0.0)              |    | (0.0)         |    | 0.0                |    | ~(0.1)                           |  |  |  |  |  |
| MTM adjustments and settlements on hedges |    | (0.0)              |    | (0.1)         |    | 0.0                |    | ~0.0                             |  |  |  |  |  |
| Operating Income, adjusted                | \$ | (0.8)              | \$ | 1.4           | \$ | 1.5                | \$ | ~1.4                             |  |  |  |  |  |

#### Operating Margin, adjusted

|   | Year Ended<br>December 31, 2009 | 2010 - 2014<br>Average | 2015 - 2019<br>Average | (Projected) December 31, 2022 |
|---|---------------------------------|------------------------|------------------------|-------------------------------|
| Operating margin                          | (1.2)%                          | 6.6%                   | 15.4%                  | ~7.3%                         |
| Adjusted for:                             |                                 |                        |                        |                               |
| Restructuring charges                     | 1.5                             | 1.3                    | <del>-</del>           | ~(0.3)                        |
| MTM adjustments and settlements on hedges | =                               | 1.0                    | (1.0)                  | ~0.0                          |
| Third-party refinery sales                | <u> </u>                        | 0.0                    | 0.1                    | ~0.7                          |
| Operating margin, adjusted                | 0.3%                            | 9.0%                   | 14.5%                  | ~7.7%                         |

|                            |               |                    | Three Mont        | hs Ended      |                    |                   | 2Q22 vs | 3Q22 vs | 4Q22 vs    |
|----------------------------|---------------|--------------------|-------------------|---------------|--------------------|-------------------|---------|---------|------------|
|                            | 1 20 2010     | S / 1 20 2010      | D 1 21 2010       | 1 20 2022     | S . 1 . 20 2022    | (Projected)       | 2Q19    | 3Q19    | 4Q19       |
|                            | June 30, 2019 | September 30, 2019 | December 31, 2019 | June 30, 2022 | September 30, 2022 | December 31, 2022 | change  | change  | change     |
| Operating margin           | 17%           | 17%                | 12%               | 11%           | 10%                | ~12%              |         |         |            |
| Adjusted for:              |               |                    |                   |               |                    |                   |         |         |            |
| Restructuring charges      | -             | _                  | _                 | -             | _                  | ~(1)              |         |         |            |
| MTM adjustments and        |               |                    |                   |               |                    |                   |         |         |            |
| settlements on hedges      | 0             | (0)                | (0)               | (1)           | 0                  | ~0                |         |         |            |
| Third-party refinery sales | 0             | 0                  | 0                 | 1             | 1                  | ~1                |         |         |            |
| Operating margin, adjusted | 17%           | 16%                | 12%               | 12%           | 12%                | 11%               | (6 pts) | (5 pts) | ~(1.5 pts) |
|                            |               |                    |                   |               |                    |                   |         |         |            |



### Total Revenue, adjusted

| (in billions)                 | 2019       | 2021       | <br>(Projected)<br>2022 | 2021 vs 2019 %<br>restored |
|-------------------------------|------------|------------|-------------------------|----------------------------|
| Total revenue                 | \$<br>47.0 | \$<br>29.9 | \$<br>~50.3 - 50.4      |                            |
| Adjusted for:                 |            |            |                         |                            |
| Third-party refinery sales    | (0.1)      | (3.2)      | ~(4.8)                  |                            |
| Delta Private Jets adjustment | (0.2)      | <br>_      |                         |                            |
| Total revenue, adjusted       | \$<br>46.7 | \$<br>26.7 | \$<br>~45.5 - 45.6      | 57%                        |

|                         | Three Months Ended |                  |    |                  |    |                     |    |                    |    |                   |                  |     |                     |    |                                   |                               |                               |                               |                               |
|-------------------------|--------------------|------------------|----|------------------|----|---------------------|----|--------------------|----|-------------------|------------------|-----|---------------------|----|-----------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| (in billions)           | M                  | arch 31,<br>2019 |    | June 30,<br>2019 | Se | ptember 30,<br>2019 | De | cember 31,<br>2019 | 1  | March 31,<br>2022 | June 30,<br>2022 | Sep | ptember 30,<br>2022 | _  | Projected)<br>ecember 31,<br>2022 | 1Q22 vs<br>1Q19 %<br>restored | 2Q22 vs<br>2Q19 %<br>restored | 3Q22 vs<br>3Q19 %<br>restored | 4Q22 vs<br>4Q19 %<br>restored |
| Total revenue           | \$                 | 10.5             | \$ | 12.5             | \$ | 12.6                | \$ | 11.4               | \$ | 9.3               | \$<br>13.8       | \$  | 14.0                | \$ | ~13.3                             |                               |                               |                               |                               |
| Adjusted for:           |                    |                  |    |                  |    |                     |    |                    |    |                   |                  |     |                     |    |                                   |                               |                               |                               |                               |
| Third-party refinery    |                    |                  |    |                  |    |                     |    |                    |    |                   |                  |     |                     |    |                                   |                               |                               |                               |                               |
| sales                   |                    | (0.0)            |    | (0.0)            |    | (0.0)               |    | (0.0)              |    | (1.2)             | (1.5)            |     | (1.1)               |    | ~(1.0)                            |                               |                               |                               |                               |
| Delta Private Jets      |                    |                  |    |                  |    |                     |    |                    |    |                   |                  |     |                     |    |                                   |                               |                               |                               |                               |
| adjustment              |                    | (0.0)            |    | (0.0)            |    | (0.0)               |    | (0.1)              |    | _                 | _                |     | _                   |    | _                                 |                               |                               |                               |                               |
| Total revenue, adjusted | \$                 | 10.4             | \$ | 12.4             | \$ | 12.5                | \$ | 11.4               | \$ | 8.2               | \$<br>12.3       | \$  | 12.8                | \$ | ~12.3                             | 79%                           | 99%                           | 103%                          | 107 - 108%                    |

### Operating revenue, adjusted related to premium products and non-ticket revenue

|   |        |             | Year I            | inded |                  |    |                   |
|---|--------|-------------|-------------------|-------|------------------|----|-------------------|
|   |        |             |                   |       |                  |    | (Projected)       |
| (in billions)   | Decemb | er 31, 2014 | December 31, 2018 | Do    | ecember 31, 2019 | I  | December 31, 2022 |
| Operating revenue   | \$     | 40          | \$<br>44          | \$    | 47               | \$ | ~50               |
| Adjusted for:   |        |             |                   |       |                  |    |                   |
| Third-party refinery sales  |        | _           | (1)               |       | (0)              |    | ~(5)              |
| Operating revenue, adjusted   |        | 40          | 44                |       | 47               | \$ | ~46               |
| Less: main cabin revenue  |        | 23          | 21                |       | 22               |    | ~21               |
| Operating revenue, adjusted related to premium products and non-ticket revenue                | \$     | 18          | \$<br>23          | \$    | 25               | \$ | ~25               |
| Percent of operating revenue, adjusted related to premium products and non-<br>ticket revenue |        | 44%         | <br>52%           |       | 53%              |    | ~55%              |



Pre-Tax Income, Net Income, and Diluted Earnings per Share, adjusted

|   |    |                               | Year Ended |                 |    |        |     |                  |  |  |
|---|----|-------------------------------|------------|-----------------|----|--------|-----|------------------|--|--|
|   |    | (Projected) December 31, 2022 |            |                 |    |        |     |                  |  |  |
|   |    |                               |            |                 |    |        |     |                  |  |  |
|   |    | Pre-Tax                       |            | Income          |    | Net    |     | Earnings         |  |  |
| (in billions, except per share data)      |    | Income                        |            | Tax             |    | Income | Pe  | er Diluted Share |  |  |
| GAAP                                      | \$ | ~1.9                          | \$         | ~0.6            | \$ | ~1.3   | \$  | ~2.12 - 2.17     |  |  |
| Adjusted for:                             |    |                               |            |                 |    |        |     |                  |  |  |
| Restructuring charges                     |    | ~(0.1)                        |            |                 |    |        |     |                  |  |  |
| Loss on extinguishment of debt            |    | ~0.1                          |            |                 |    |        |     |                  |  |  |
| MTM adjustments and settlements on hedges |    | ~(0.1)                        |            |                 |    |        |     |                  |  |  |
| MTM adjustments on investments            |    | ~0.8                          |            |                 |    |        |     |                  |  |  |
| Non-GAAP                                  | \$ | ~2.6                          | \$         | ~0.6            | \$ | ~2.0   | \$  | ~3.07 - 3.12     |  |  |
|   |    |                               |            |                 |    |        |     |                  |  |  |
|   |    |                               | The        | oo Months Ended |    |        | The | oo Monthe Endad  |  |  |

|                                      |                   | Three Months Ended |    |        |    |        |    |                  |  |
|--------------------------------------|-------------------|--------------------|----|--------|----|--------|----|------------------|--|
|                                      |                   | (Projected)        |    |        |    |        |    |                  |  |
|                                      | December 31, 2022 |                    |    |        |    |        |    |                  |  |
|                                      |                   | Pre-Tax            |    | Income |    | Net    |    | Earnings         |  |
| (in billions, except per share data) |                   | Income             |    | Tax    |    | Income | P  | er Diluted Share |  |
| GAAP                                 | \$                | ~1.2               | \$ | ~0.3   | \$ | ~0.9   | \$ | ~1.35 - 1.40     |  |
| Adjusted for:                        |                   |                    |    |        |    |        |    |                  |  |
| Restructuring charges                |                   | ~(0.1)             |    |        |    |        |    |                  |  |
| MTM adjustments on investments       |                   | ~0.1               |    |        |    |        |    |                  |  |
| Non-GAAP                             | \$                | ~1.2               | \$ | ~0.3   | \$ | ~0.9   | \$ | ~1.35 - 1.40     |  |



### Average fuel price per gallon, adjusted

|   | Three N | 1onths Ended |
|---|---------|--------------|
|   | (Pi     | rojected)    |
|   | Decem   | ber 31, 2022 |
| Average fuel price per gallon             | \$      | ~3.24        |
| Adjusted for:                             |         |              |
| MTM adjustments and settlements on hedges |         | ~0.01        |
| Average fuel price per gallon, adjusted   | \$      | ~3.25        |

#### Non-Fuel Unit Cost or Cost per Available Seat Mile, adjusted ("CASM-Ex")

|                                  |                   | Three Months Ended |                       |                      |                   |                  |                       |                                     |                             |                             |                             |                            |
|----------------------------------|-------------------|--------------------|-----------------------|----------------------|-------------------|------------------|-----------------------|-------------------------------------|-----------------------------|-----------------------------|-----------------------------|----------------------------|
| (in cents)                       | March 31,<br>2019 | June 30,<br>2019   | September 30,<br>2019 | December 31,<br>2019 | March 31,<br>2022 | June 30,<br>2022 | September 30,<br>2022 | (Projected)<br>December 31,<br>2022 | 1Q22 vs<br>1Q19 %<br>change | 2Q22 vs<br>2Q19 %<br>change | 3Q22 vs<br>3Q19 %<br>change | 4Q22 vs<br>4Q19%<br>change |
| CASM                             | 15.14             | 14.51              | 13.85                 | 15.34                | 19.56             | 20.89            | 19.87                 | ~19.70 -<br>19.80                   |                             |                             |                             |                            |
| Adjusted for:                    |                   |                    |                       |                      |                   |                  |                       |                                     |                             |                             |                             |                            |
| Restructuring charges            | -                 | -                  | -                     | _                    | 0.01              | -                | -                     | ~0.10                               |                             |                             |                             |                            |
| Third-party refinery<br>sales    | (0.08)            | (0.06)             | (0.01)                | _                    | (2.29)            | (2.57)           | (1.80)                | ~(1.65)                             |                             |                             |                             |                            |
| Aircraft fuel and related taxes  | (3.17)            | (3.19)             | (2.96)                | (3.08)               | (4.04)            | (5.47)           | (5.26)                | ~(4.70)                             |                             |                             |                             |                            |
| Profit Sharing                   | (0.35)            | (0.72)             | (0.68)                | (0.59)               | · _               | (0.09)           | (0.38)                | ~(0.45)                             |                             |                             |                             |                            |
| Delta Private Jets<br>adjustment | (0.05)            | (0.06)             | (0.05)                | (0.07)               | _                 | _                | _                     |                                     |                             |                             |                             |                            |
| CASM-Ex                          | 11.49             | 10.47              | 10.15                 | 11.59                | 13.24             | 12.76            | 12.43                 | ~13.00 -<br>13.10                   | 15%                         | 22%                         | 22%                         | ~12 - 13%                  |

|                                 | Year Ei           |                                 |                |  |
|---------------------------------|-------------------|---------------------------------|----------------|--|
|                                 | ·                 | (Projected)                     | FY22 vs FY19 % |  |
| (in cents)                      | December 31, 2019 | December 31, 2022               | change         |  |
| CASM                            | 14.67             | ~19.95 - 20.05                  |                |  |
| Adjusted for:                   |                   |                                 |                |  |
| Restructuring charges           | =                 | ~0.05                           |                |  |
| Third-party refinery sales      | (0.04)            | ~(2.05)                         |                |  |
| Aircraft fuel and related taxes | (3.10)            | ~(4.90)                         |                |  |
| Profit sharing                  | (0.60)            | ~(0.25)                         |                |  |
| Delta Private Jets adjustment   | (0.06)            | · · · · · · · · · · · · · · · · |                |  |
| CASM-Ex                         | 10.88             | ~12.80 - 12.90                  | ~18.1%         |  |



After-tax Return on Invested Capital ("ROIC"). We present after-tax return on invested capital as management believes this metric is helpful to investors in assessing the company's ability to generate returns using its invested capital as a measure against the industry. Return on invested capital is tax-effected adjusted total pre-tax income divided by average adjusted invested capital. Average adjusted invested capital represents the sum of the adjusted book value of equity at the end of the last five quarters, adjusted for pension and fuel hedge impacts within other comprehensive income. Average adjusted gross debt is calculated using amounts as of the end of the last five quarters. All adjustments to calculate ROIC are intended to provide a more meaningful comparison of our results to the airline industry.

|  | Year Ended (Projected) |      |  |  |
|--|------------------------|------|--|--|
|  |                        |      |  |  |
| (in billions)                              | December 31, 2         |      |  |  |
| Pre-tax adjusted income                    | \$                     | ~4   |  |  |
| Tax effect                                 | \$                     | ~(1) |  |  |
| Tax-effected adjusted total pre-tax income | \$                     | ~3   |  |  |
|  |                        |      |  |  |
| Adjusted book value of equity              | \$                     | ~12  |  |  |
| Average adjusted gross debt                |                        | ~31  |  |  |
| Averaged adjusted invested capital         | \$                     | ~43  |  |  |
| After-tax Return on Invested Capital       |                        | ~8%  |  |  |



Free Cash Flow. We present free cash flow because management believes this metric is helpful to investors to evaluate the company's ability to generate cash that is available for use for debt service or general corporate initiatives. Free cash flow is defined as net cash from operating activities and net cash from investing activities, adjusted for (i) net redemptions of short-term investments, (ii) strategic investments and related, (iii) net cash flows related to certain airport construction projects and other, and (iv) financed aircraft acquisitions. These adjustments are made for the following reasons:

Net redemptions of short-term investments. Net (redemptions) of short-term investments represent the net purchase and sale activity of investments and marketable securities in the period, including gains and losses. We adjust for this activity to provide investors a better understanding of the company's free cash flow generated by our operations.

Strategic investments and related. Cash flows related to our investments in and related transactions with other airlines are included in our GAAP investing activities. We adjust for this activity because it provides a more meaningful comparison to our airline industry peers.

Net cash flows related to certain airport construction projects and other. Cash flows related to certain airport construction projects are included in our GAAP operating activities and capital expenditures. We have adjusted for these items, which were primarily funded by cash restricted for airport construction, to provide investors a better understanding of the company's free cash flow and capital expenditures that are core to our operations in the periods shown.

Financed aircraft acquisitions. This adjustment reflects aircraft deliveries that are leased as capital expenditures. The adjustment is based on their original contractual purchase price or an estimate of the aircraft's fair value and provides a more meaningful view of our investing activities.

|   |             | Tear Ended    |  |  |
|---|-------------|---------------|--|--|
|   | (Projected) |               |  |  |
| (in billions)   |             | nber 31, 2022 |  |  |
| Net cash provided by operating activities:                                | \$          | ~5.9          |  |  |
| Net cash used in investing activities:                                    |             | ~(6.4)        |  |  |
| Adjusted for:   |             |               |  |  |
| Net redemptions of short-term investments                                 |             | ~(0.4)        |  |  |
| Strategic investments and related   |             | ~0.7          |  |  |
| Net cash flows related to certain airport construction projects and other |             | ~0.5          |  |  |
| Financed aircraft acquisitions  |             | ~(0.2)        |  |  |
| Free cash flow  | \$          | ~0.1          |  |  |
|   |             |               |  |  |



Voor Ended

Gross Capital Expenditures. We adjust capital expenditures for the following items to determine gross capital expenditures for the reasons described below:

Financed aircraft acquisitions. This adjusts capital expenditures to reflect aircraft deliveries that are leased as capital expenditures. The adjustment is based on their original contractual purchase price or an estimate of the aircraft's fair value and provides a more meaningful view of our investing activities.

Net cash flows related to certain airport construction projects. Cash flows related to certain airport construction projects are include in capital expenditures. We have adjusted for these items because management believes investors should be informed that a portion of these capital expenditures from airport construction projects are either funded with restricted cash specific to these projects or reimbursed by a third party.

|   | Yea   | Year Ended    |  |  |
|---|-------|---------------|--|--|
|   | (Pr   | rojected)     |  |  |
| (in billions)   | Decen | nber 31, 2022 |  |  |
| Flight equipment, including advance payments                    | \$    | ~4.4          |  |  |
| Ground property and equipment, including technology             |       | ~1.8          |  |  |
| Adjusted for:   |       |               |  |  |
| Financed aircraft acquisitions                                  |       | ~0.2          |  |  |
| Net cash flows related to certain airport construction projects |       | ~(0.5)        |  |  |
| Gross capital expenditures                                      | \$    | ~5.8          |  |  |



Adjusted Debt to Earnings Before Interest, Taxes, Depreciation, Amortization and Rent ("EBITDAR"). We present adjusted debt to EBITDAR because management believes this metric is helpful to investors in assessing the company's overall debt profile. Adjusted debt includes operating lease liabilities. We calculate EBITDAR by adding depreciation and amortization to GAAP operating income and adjusting for the fixed portion of operating lease expense.

|  | (Projecte   | (Projected) |  |  |  |
|--|-------------|-------------|--|--|--|
| (in billions)                            | December 31 | 1, 2022     |  |  |  |
| Debt and finance lease obligations       | \$          | ~23         |  |  |  |
| Plus: Operating lease liability          |             | ~8          |  |  |  |
| Plus: Sale leaseback liability           |             | ~2          |  |  |  |
| Adjusted Debt                            | \$          | ~33         |  |  |  |
|  |             |             |  |  |  |
|  | Year End    | ded         |  |  |  |
|  | (Project    | ed)         |  |  |  |
| (in billions)                            | December 3  | 1, 2022     |  |  |  |
| Operating income                         | \$          | ~4          |  |  |  |
| Adjusted for:                            |             |             |  |  |  |
| Depreciation and amortization            |             | ~2          |  |  |  |
| Fixed portion of operating lease expense |             | ~1          |  |  |  |
| EBITDAR                                  | \$          | ~6          |  |  |  |
|  |             |             |  |  |  |
| Adjusted Debt to EBITDAR                 |             | 5x          |  |  |  |



Adjusted Net Debt. Delta uses adjusted total debt, including aircraft rent, in addition to adjusted debt and finance leases, to present estimated financial obligations. Delta reduces adjusted total debt by cash, cash equivalents, short-term investments, resulting in adjusted net debt, to present the amount of assets needed to satisfy the debt. Management believes this metric is helpful to investors in assessing the company's overall debt profile.

|   | (Projected)              |      |  |
|---|--------------------------|------|--|
| (in billions)   | <b>December 31, 2022</b> |      |  |
| Debt and finance lease obligations                      | \$                       | ~23  |  |
| Plus: sale-leaseback financing liabilities              |                          | ~2   |  |
| Adjusted debt and finance lease obligations             |                          | ~25  |  |
| Plus: 7x last twelve months' aircraft rent              |                          | ~4   |  |
| Adjusted total debt                                     | \$                       | ~29  |  |
| Less: cash, cash equivalents and short-term investments |                          | ~(7) |  |
| Adjusted net debt                                       | \$                       | ~22  |  |

